

CHANAKYA NATIONAL LAW UNIVERSITY, PATNA

Nyaya Nagar, Mithapur, Patna -1, Ph. No. – 0612-2352300, Website: <https://cnlu.ac.in>

NIQ No.: – 44/2023-24

Date: - 21/12/2023

Tender Notice Supply, Installation & Commissioning of Digital Signage Display Unit with all Accessories and Signage Software.

Digital Signage Display Unit with all Accessories and Signage Software in Chanakya National Law University. Hence, OEM / retailers / of such items are requested to send us the sealed proposal as per details mentioned below:

Methodology:

- a) Technical Quotation & Financial Quotation

Scope of work

1. The scope of work shall include the Supply, Installation & Commissioning of Digital Signage Display Unit with all Accessories and Signage Software.
2. Wiring with accessories necessary for installation (if required).

Who can participate

1. Firms having documents as per Annexure-III, Declaration related to litigation history as per Annexure-II on Rs. One Hundred Non Judicial Stamp Paper and product as per Annexure-I are eligible to participate in this NIQ.

Important Date & Time

- | | | |
|--|---|------------------------------|
| ✓ Last date & time of offline submission | : | up to 02:00 pm on 09/01/2024 |
| ✓ Date & time of Online Opening of Technical Quotation | : | at 02:30 pm on 09/01/2024 |
| ✓ Date & time of Online Opening of Financial Quotation | : | will be intimate later |
| ✓ Place of all meeting | : | Chamber of Registrar |

Availability of Tender

Tender documents can be available for download in the tender section at front page of CNLU website i.e., <https://cnlu.ac.in>

Terms & Conditions

1. Manner of submission of the Quotations:

- i. Technical Quotation (Annexure-I, II, III & IV) along with required documents) in Envelope One.
- ii. Financial Quotation in Envelope Two.

Keep these two envelopes in a large envelope and seal it. Write "NIQ No.- 44/2023-24, dated 21/12/2023 for "Supply, Installation & commissioning of **Digital Signage Display Unit** with Accessories" at upper part of Envelope and Sealed Quotation should be either dropped in the Quotation Box at University Office or be sent by Post at the address "Registrar, Chanakya National Law University, Nyaya Nagar, Mithapur, Patna-800001" so as to reach by the due date and time. Incomplete quotations are liable for rejection.

2. All the documents, annexed with technical quotation, should be duly signed, stamped and indexed properly.

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3. Service Centre of quoted make of **Digital Signage Display Unit** should be in Patna.
4. Documents as mentioned in Annexure-III are mandatory. Quotationer should annex all the copy of Genuine documents with technical quotation otherwise their technical bid shall be declared non responsive.
5. Quotationer or their authorised representative shall remain present during the opening of Technical quotation and Quotationers whose technical quotation is declared responsive shall remain present at the time of opening of Financial quotation.
6. The price will remain firm and fixed during the pendency of the contract. It will not vary on any account whatsoever.
7. EMD Cost: Rs. 16,000/- should be submitted through Demand Draft in the name of Registrar, Chanakya National Law University, Patna payable at Patna. **Demand Draft should be enclosed with technical quotation.**
8. Cost of participation fee: Rs. 1,250/- should be submitted through Demand Draft in the name of Registrar, Chanakya National Law University, Patna payable at Patna. **Demand Draft should be enclosed with technical quotation.**
9. Incomplete quotation and quotation without **genuine documents** are liable for rejection. No responsibility will be taken for postal delay or non-delivery/ non-receipt of Quotation documents.
10. **Amendment of Quotation Document.**
 - a. At any time prior to the last date for receipt of quotations, the client may for any reason, whether at its own initiative or in response to a clarification requested by a prospective Quotationer, modify the Quotation Document by an amendment.
 - b. The amendment will be notified through the official website of Chanakya National Law University for all the prospective Quotationers.
 - c. In order to afford prospective quotationer reasonable time in which to take the amendment into account in preparing their quotations, the Client may, at its discretion, extend the last date for the receipt of the Quotations.
11. **Chanakya National Law University reserves the right to withdraw / cancel / amend the quotation at any stage without assigning any reason whatsoever.**
12. Price should be quoted in Indian Rupees only.
13. **Clarification regarding contents of the quotations:**
 - I. During evaluation and comparison of quotations, the Buyer may, at its discretion, ask the quotationer for clarification of his quotation. The request for clarification will be given in writing and no change in prices or substance of the quotation will be sought, offered or permitted. No post-quotation clarification on the initiative of the quotationer will be entertained.
 - II. The University will be at liberty to involve any expert or team of experts in evaluating the quotation for completing the entire process.
14. **Opening of Quotation:**

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- i. Tenders shall be opened in the presence of the designated Authority/Authorities and representatives of the quoters who wish to be present. The date of the financial quotation opening will be communicated to the shortlisted quotationers at a later time.

15. Goods Inspection and Acceptance Protocol :

(i) Goods Inspection:

The inspection of the goods is essential to ensure their conformity with the technical specifications outlined in the NIQ (Notice Inviting Quotation) document. An inspection report, bearing the signature of a competent authority from the Original Equipment Manufacturer (OEM) and including detailed information such as the serial and model number of the Digital Signage Display Unit, shall be provided to the purchaser. This report, along with the manufacturer's warranty certificate, will be furnished to the purchaser together with the supplied items.

(ii) Acceptance Testing:

It requires uninterrupted, trouble-free operation of Digital Signage Display Unit and Signage Software for a duration of five working days of University after installation. No additional charges shall be paid to the supplier for the execution of these acceptance tests. It is imperative that there be no occurrences of malfunctions, partial or complete hardware failures, or any software-related issues during the testing period.

(iii) Rectification Grace Period:

If the supplied items fail to meet the acceptance testing criteria, the supplier must immediately replace the supplied items and ensure successful completion of the acceptance testing. Failure to do so, the decision of the higher authority of CNLU in this regard will be final.

16. Acceptance Certificates:

Upon the successful completion of the acceptability test, the receipt of deliverables, and the satisfaction of the purchaser with the system's performance, an acceptance certificate, signed by both the supplier and a representative of the purchaser, will be issued. **The date on which this certificate is signed will be considered the official date of the successful commissioning of the products.**

17. Maintenance during warranty period:

- a. **Preventive and Breakdown Maintenance:** The Supplier is tasked with conducting both preventive and breakdown maintenance activities to ensure that all hardware functions without defects or interruptions. These maintenance activities will be performed on a monthly basis.

18. Supplier's Obligations:

The Supplier is bound by the following obligations:

I. Collaboration with Purchaser:

The Supplier is required to maintain close cooperation with the Purchaser's staff. This entails working within their designated authority and adhering to directives issued by the Purchaser concerning implementation activities.

II. Compliance with Safety Measures:

The Supplier is expected to adhere to the prevailing job safety standards in India. Moreover, the supplier shall absolve the Purchaser of any claims or liabilities resulting from accidents or loss of life caused by the Supplier's negligence. The Supplier is responsible for the payment of all indemnities arising from such incidents and shall not hold the Purchaser liable or accountable.

III. Personnel Management:

The Supplier bears the responsibility for the supervision and management of its personnel. Any misconduct or

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infractions will be the sole responsibility of the Supplier.

IV. Confidentiality:

- A. The Supplier is obligated to treat all data and information concerning the Purchaser, obtained in the course of executing their responsibilities, with the utmost confidentiality. The Supplier shall not disclose such information to any third party without prior written consent from the Purchaser.
- B. The Supplier shall be responsible for procuring all tools required for the execution of the work, and this cost shall be borne by them.

19. Site Preparation and Installation:

The responsibility for site preparation and installation is as follows:

- I. **Purchaser's Responsibility:** The Purchaser bears the sole responsibility for the construction of the hardware sites in strict adherence to the technical and environmental specifications delineated by the Supplier. Prior to the scheduled installation date, the Purchaser will identify and designate the installation sites, facilitating a preliminary site inspection by the Supplier to ensure the suitability of the sites for hardware installation.

20. Installation:

The responsibilities for software & hardware installation, commissioning, and completeness assurance are as follows:

- A. **Hardware Installation:** The Supplier is tasked with all facets of hardware installation, including unpacking, assembly, wiring, unit installations, cabling between hardware components, and connection to power sources. The Supplier will perform comprehensive hardware testing and execute any necessary adjustments to ensure the successful and uninterrupted operation of the hardware across all installation sites.
- B. **Installation & Commissioning:** The installation and commissioning of the supplied equipment are exclusively within the domain of the supplier. This scope encompasses the full installation and commissioning of all hardware and software components offered. It includes the installation and configuration of client settings wherever needed, as well as wiring (if needed).

21. Training:

The Supplier is obligated to provide training for both hardware and software components installed. This training will be designed to equip the designated Purchaser's technical and end-user personnel with the skills necessary to effectively operate the entire system. The specifics of the training schedule will be mutually agreed upon by both parties during the work award process.

22. Technical Documentation:

Detailed instructions for operation and maintenance are mandatory for the supplied items. The language used in the documentation must be English / Hindi. This ensures comprehensive and accessible guidance for the efficient operation and upkeep of the equipment.

23. The financial quotation will remain valid up to 29/02/2024.

24. Format of the financial quotation will be as per Annexure-V

25. Settlement of Disputes

- a) In the event of any dispute, controversy, or claim arising in relation to or in connection with the Purchase Order (P.O.) or Agreement, it shall be subject to the exclusive jurisdiction of the courts in Patna.

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26. The supplier will enter into the agreement within seven working days of University from the date of the purchase order / letter of intent on Rs 1000/- non-judicial stamp paper.

27. **Performance Security**

- a) Performance security shall be **5% (Five Percent)** of the total quoted amount without tax. EMD shall be adjusted in the amount of performance security. Successful Quotationer can deposit an amount of performance security after deducting the amount of EMD in the form of **NEFT / RTGS/ DD / Bank Guarantee / Fixed Deposit** for performance security after release of P.O.
- b) Performance Security will be refundable after **60 days of successful completion of defect liability period of Digital Signage Display Unit i.e., One Year.**

28. **Payment Terms :**

Payment for Goods shall be remitted in Indian Rupees, as outlined below:

- I. **Payment:** Payment shall be made after the successful conclusion of performance tests and issuance of the Acceptance Certificate.
- II. **Deductions :** Statutory deduction as applicable.

Registrar
CNLU, Patna

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Annexure-I

A. Digital Signage Display Unit					
Sr. No.	Details	Specification	Make & Model	Compliance	Remarks
1	Screen Size	55 inches			
2	Display Type	IPS			
3	Resolution	4K (3840x2160)			
4	Brightness	400 cd/m ² or better,			
5	Contrast Ratio	High Contrast, at least 1100:1 or better			
6	Viewing Angle (H/V)	178/178 degrees			
7	Orientation	Both Landscape and Portrait			
8	VESA Mount Compatibility	Compatible with standard VESA mount sizes (300 X 300)			
9	Response Time	8 ms or less			
10	Display Colors	Minimum 16.7 Million			
11	Color Gamut	At least 92% DCI-P3			
12	Operating Hours	24/7 operation capability			
13	Storage	16 GB or more			
14	Operating system	ANDROID/ WEBOS /TIZEN			
15	Input Connectivity	HDMI(3), HDCP 2.2, USB, RS232, Ethernet			

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16	Output Connectivity	Stereo Mini Jack			
17	Audio	Built-in Speakers, minimum 20W			
18	Special Features	Wi-Fi, Bluetooth, Auto Brightness Control			
19	Power Consumption	Energy-efficient operation			
20	Standby Power Consumption	Less than 0.5W			
21	Certifications	CE, UL, BIS			
22	Warranty	Minimum 1 year onsite			
23	Additional Features	remote control, easy maintenance			
24	Mounting Brackets	Roof Mounting Brackets with secure enclosures Wall Mounting brackets with secure enclosures			

B. Signage Software

<u>Sr. no.</u>	<u>Tentative features</u>	<u>Make & Version</u>	<u>Compliance</u>	<u>Remarks</u>
1	Be capable of running different types of content (like image, video, feed, etc.) simultaneously on a single display screen			
2	User management - Create users and groups with different access levels.			
3	Compatibility with http and https connections.			

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4	The system must have the ability to customize delivery of content and scheduling to displays based on specific parameters			
5	have multiple customizable templates available.			
6	Power Schedule, Schedule Delivery, Event Log Management etc.			
7	Format Supported: MPEG1:MPEG1 / MPEG2PS:MPEG2 / MPEG2TS (HDV,AVCHD):MPEG2,AVC / MP4 (XAVCS):AVC,MPEG4,HEVC / AVI:Xvid,MotionJpeg / ASF (WMV):VC1 / MOV:AVC,MPEG4,MotionJpeg / MKV:Xvid,AVC,MPEG4,VP8.HEVC / WEBM:VP8 / 3GPP:MPEG4,AVC / MP3 / ASF (WMA) / LPCM / WAV / MP4AAC / FLAC / JPEG			

Signature of the Quotationer / Authorized Signatory (Name & Designation)

Seal of the Quotationer

Place

Date

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Annexure-II

Declaration

I / we declare

that
my _____ / _____ our _____ company
namely..... has not
been black listed by any Government / Semi Government Organisation nor should have any litigation enquiry pending and / or
initiated by any of these Department or Court of Law with regards to the works executed by our company since incorporation.
No FIR has been lodged against us.

that
the documents annexed along-with the quotation are genuine and not tampered by me / us while copying.

that
_____ Model of Digital Signage Display Unit quoted by me / us are matched with specifications mentioned in NIQ
no.- _____ dated _____.

that
Signage Software quoted by me / us are matched with features mentioned in NIQ no.- _____ dated _____.

that
I / We examined the tender document and have no reservations and I / We agreed with all the terms & conditions of NIQ no.-
_____ dated _____. If my / our declaration above found fake or forged then:

- i. my quotation document shall be rejected
- ii. Letter of Intent / Purchase Order / Agreement, if issued, shall be canceled and
- iii. FIR shall be inflicted against my / our company / firm by the University.

Signature of the Quotationer / Authorized Signatory (Name & Designation)

Seal of the Quotationer

Place

Date

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Annexure-III

<u>Sr. No.</u>	<u>List of mandatory documents</u>	<u>Remarks</u>
1	Name of the quotationer, Address with contact number, FAX, E-mail of the Firm and Firm`s Bank Account Details with Bank Name & Address and IFSC / RTGS codes mentioned.	
2	Copy of PAN card (in name of Proprietor in case of Proprietorship Firm & in name) & GST certificate of quotationer should be annexed with technical quotation.	
3	Copy of Affidavit as per Annexure-II	
4	Copy of original document of single work order / agreement of Rs. 3,00,000.00 (Rupees Three Lakhs) or more, for Supply, Installation & Commissioning of IT or ITes related work in reputed Institutes of Higher Learning / Indian Universities / Central or State Government Organizations / Professional bodies etc. during the financial years 2020-21, 2021-22 and 2022-23 should be annexed with technical quotation.	
5	DD for EMD.	
6	DD for Cost of Document.	
7	Copy of document of IT return of financial year 2020-21, 2021-22 and 2022-23 should be annexed with technical quotation.	
8	Copy of Brochure of Digital Signage Display Unit.	
9	Copy of details of Service Centre at Patna of Digital Signage Display Unit.	
10	Copy of documents in support of details of license of signage software	
11	Copy of documents in support of details of license of signage software for cloud hosting in OEM`s Server	
12	Authorisation letter from OEM of quoted product for participating in this NIQ. This letter should be duly signed and stamped by competent authority / authorities of OEM.	
13	Declaration of OEM of Digital Signage Display Unit as per format mentioned in Annexure-IV	

Signature of the Quotationer / Authorized Signatory

Name of the Quotationer

Seal of the Quotationer

Place

Date

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Annexure-IV

Format of the Declaration of OEM of Digital Signage Display Unit

To,
The Registrar,
Chanakya National Law University,
Nyaya Nagar, Mithapur, Patna-800001

Subject : Declaration about product

Dear Sir,

This is to inform you that (Name & Address of Quotationer)
M/s..... had quoted the
.....Model of Digital Signage Display Unit under NIQ No.-.....
dated of CNLU, Patna is of my / our company
namely.....

My/our company acknowledges and undertakes full responsibility for the provision of services during the entire warranty period associated with the aforementioned quotation. Warranty on the quoted product is.....

Signature of the Authorized Personnel of OEM with Name, Designation & Seal

Place

Date

E-mail address

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Annexure-V

To be printed on Letter Head of quotationer

To,
The Registrar,
Chanakya National Law University,
Nyaya Nagar, Mithapur, Patna-800001

Subject : Financial proposal for the supply, installation & Commissioning of items called under the NIQ
No.....

dated :

Dear Sir,

Please find the rate of below mentioned items:

A. Digital Signage Display Unit					
<u>Sr. No.</u>	<u>Items</u>	<u>Make & Model</u>	<u>Quantity</u>	<u>Unit Rate with GST</u>	<u>Amount with GST</u>
1	Supply, Installation & Commissioning of 55" Digital Signage Display Unit		6		
2	License for Signage Software for Digital Signage Display Unit		6		
Total Amount in number (Sr. no.- 1+2)					
Total Amount in words (Sr. no.- 1+2)					
3.	Yearly subscription of Signage Software for Digital Signage Display Unit for cloud hosting in OEM`s Server		6		

B. Wiring details

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Sr. No.	Items	Quantity	Unit Rate with GST
1	Wiring with Molex make UTP CAT-6 CABLE , 19 mm x 1.5 mm / 2.5 mm x 1.5 mm Conduit pipe of Malhotra / Durga / Anchor make with all accessories, RJ45 of Dlink make on wall (wiring length will be calculated on the basis of running length of conduit pipe) (per metre)	<u>As per site requirement</u>	
2	Wiring with 2mm Anchor/ HAVELLS make electrical wire, 19 mm x 1.5 mm / 2.5 mm x 1.5 mm Conduit pipe of Malhotra / Durga / Anchor make with all accessories, RJ45 of Dlink make on wall (wiring length will be calculated on the basis of running length of conduit pipe) (per metre)	<u>As per site requirement</u>	
3	Wiring with 6 core Single Mode Optical fibre of standard make, HDPE DUCT and other required accessories inside soil & road (Digging, filling & Repairing of road included)(wiring length will be calculated on the basis of running length of optical fibre) (per metre)	<u>As per site requirement</u>	
4	Wiring with 6 core Single Mode Optical fibre of standard make, Conduit Pipe with all accessories on wall (wiring length will be calculated on the basis of running length of optical fibre) (per metre)	<u>As per site requirement</u>	
5	Per core splicing charges of optical fibre with all required accessories including junction box etc.	<u>As per site requirement</u>	

Signature of the Quotationer / Authorized Signatory

Name of the Quotationer

Seal of the Quotationer

Place

Date